



Borrego Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Borrego Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Borrego Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic format, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you believe that Borrego Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Henry Arroyo, Patient Relations Coordinator, PO Box 2369, Borrego Springs, CA 92004, Phone: (619)344-2822, Fax: (619)398-2414, Email: [harroyo@borregomedical.org](mailto:harroyo@borregomedical.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Henry Arroyo Patient Relations Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201,

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



ATTENTION: If you speak Spanish, Chinese, Vietnamese, Tagalog, Korean, Armenian, Persian (Farsi), Russian, Japanese, Arabic, Punjabi, Mon-Khmer or Cambodian, Hmong, Hindi and Thai, language assistance services, free of charge, are available to you. Call 1-855-436-1234

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-436-1234

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-436-1234

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-436-1234

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-436-1234

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-436-1234

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ջանգախարեք 1-855-436-1234

امش یارب ناگیار تروصب ینابز تالی هسرت، دینک یم وگتفگ یسراف نابز هب رگا: هجوت سامت دیریگب. 1-855-436-1234

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-436-1234

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-855-436-1234まで、お電話にてご連絡ください。

مقرب لصتا. ن اجم اب لكل رفاوتت ةىوغلل ا ةدعاسم ا تامدخ ن ا ف، ةغلل ركذا ثدحتت تنك اذا: فظوح لم 1-855-436-1234

ਧਆਨ ਦਓ: ਜੇ ਤੁਸ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤ ਭਾਸ਼ਾ ਵੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-855-436-1234



ប្រយ័ត្ន ៖ លើសិនអកនិយ ខែខ, លេខជំនួយផ្នែក ឈមិនគិតលេខ គឺចនសំបំបែរ អក្ស ចូរ  
ទូរស័ព្ទ 1-855-436-1234

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu  
rau 1-855-436-1234

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं 1-855-436-1234

ື່ຍນ: ຖ້າທ່ານພູດກາຍາໄທທ່ານສາມາດໃຊ້ບໍລິການຊ່ວຍເຫຼືອທາງກາຍາໄດ້ຟຣີ ໂທຣ 1-855-436-1234